

# Website Support & security plan

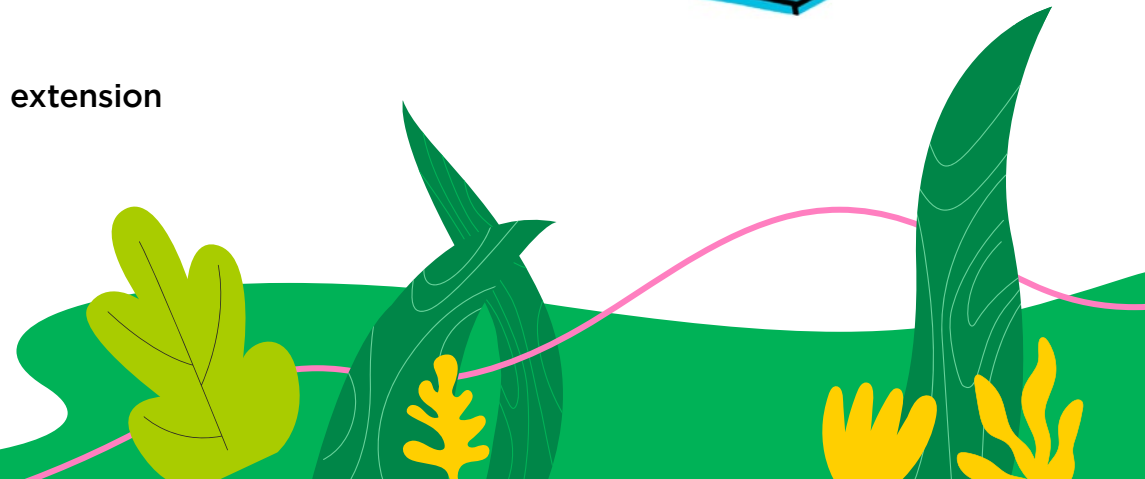
## Protect your investment ...

Now your lovely website is up and running, it now needs just as much care and attention to keep it protected and working to the best it can for you. We've created our website support & security plan to do exactly that giving you peace of mind and alleviating the ongoing stress.

Once a website is live, it's not only important to protect it from malware and hackers that can take your site down and destroy your Google rankings but it's also important to keep the tools in the site updated and to make sure the site as a whole is running quickly and efficiently.

Our monthly plan includes all that and more. Essentially, we're an extension of your team making sure that month to month your site is protected, updated, maintained, backed up, and is smashing it every day.

**We take on the stress of making sure your site is protected, maintained, backed up, and secure.**



# Why do you need

# a Care Plan?

## Save Time

Your attention should be on your business. Let us handle the day-to-day maintenance of your website so you don't have to.

## Performance

Outdated or unsupported plugins can play a big role in hindering your website's performance potentially reducing your search engine rankings and losing customers.

## Protect Investment

Your site needs to stay safe or it can't work for you. We've invested in the tools to protect your website.

## Save Money

By hiring us to help you maintain your website, the chances of your site being down or needing major repairs are greatly reduced.

## Trusted Web Partner

When you need an opinion on anything website related, we are here to listen and guide you.

## Stay Informed

Each month our team puts together a report for you showing what's been done with your site. We also include Site Analytics.

# What's included

# in the plan

## Updates & Optimization

We keep your site updated, maintained, cleaned and running smooth and fast.

- ✓ WordPress and plugin updates
- ✓ Site cleaned and optimized weekly
- ✓ Plugins monitored updated & secure
- ✓ Updating the WordPress installation
- ✓ Visual inspection after updating

## Monitoring & Security

Your site is monitored and protected from spam, malware and other evil internet forces.

- ✓ Website protection
- ✓ Daily scanning
- ✓ Hackers & spam denied
- ✓ Website monitoring
- ✓ Minor bug fixes applied

## Backup & Restore

Your site is backed up monthly in multiple locations and can be restored at any time.

- ✓ Daily website backups to the cloud
- ✓ Monthly off-site backups
- ✓ Disaster recovery backups
- ✓ Free restore from backup if required

## Monthly Reports

We send you a monthly report of your page views, site traffic and more.

- ✓ Monthly google analytics of page views and site traffic collated into a report
- ✓ Monthly detailed reports showing what we have done to keep your site updated and secure



# Also included in the plan

## Monthly time

Included in your plan is an hour a month for any quick website updates you might have! This can be anything from a small technical issue to training to image changes of existing content.

Does not include any new build development. Hours carried up to 3 months only.

## FREE check-ins

Every year we will arrange a check-in consultation to go through your site to see if anything can be improved or added to.

## Discounted hourly rate

If any further work is needed out of the support plan then you will receive a discounted rate when costing work.

This discounted rate is only available in conjunction with the support plan.

## The cost

# £199 p/m

## No setup fee

If we have created your site there will be no setup fee.

## No contract

The support plan can be stopped at anytime.  
No termination fees.

